

Serving residents of Burke, Emanuel, Glascock, Jefferson, Jenkins,  
and Screven counties.

# HUM



P: (706) 437-6863

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The High Utilization Management (HUM) program provides support to individuals who experience challenges and barriers in accessing and remaining enrolled in desired community-based services and supports. The HUM program includes assertive engagement and time-limited follow up to individuals to support and encourage a consistent and ongoing connection with appropriate community resources.

### **ADMISSION CRITERIA**

Adults with a primary substance use, mental health, or co-occurring diagnosis who have been admitted to a crisis setting (CSU, BHCC, State Contracted Community-Based Inpatient Psychiatric Facility, or PRTF) meeting one of the following frequency rates:

1. A 30-day readmission; or
2. Three (3) admissions within a six-month period; or
3. Four (4) admissions within a nine-month period;  
AND/OR
4. Other crisis utilization indicators, as evidenced by the following:
  - a. Three (3) mobile crisis dispatches within 90 days or;
  - b. Four (4) or more mobile crisis dispatches within nine (9) months; or
  - c. Two (2) or more presentations at an Emergency Department within 90-days; and/or
  - d. 30 consecutive days or more in a CSU or State contracted Community-Based Inpatient Psychiatric bed.

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