

Hearts of Our Heroes

by Lisa Montford



Jennifer is most deserving of our Hearts of Heroes recognition as she has served as a support system during the COVID crisis through multiple pathways. Specific to our current state of affairs, Jennifer has remained calm and been the voice of reason for some who have found this to be a quite challenging. She quickly began reaching out to contacts and was able to obtain donated, hand made masks for all of our crisis unit staff in addition to several others. She rounded at the crisis unit for other providers in their absence and for a period of time, she was the sole provider there in addition to providing services at two outpatient locations as well. In addition, Jennifer has brought reassuring energy to the Eastman Annex and main buildings by offering encouragement and support to her colleagues and persons served.

She truly has a servants heart which is evident through consistent displays of selfless acts under the most stressful or ordinary conditions. Jennifer is a hero with a heart of gold!

