

Hearts of Our Heroes

by Susan Garin



Cindy Pritchett is a ray of light. She is energetic and brings brightness to any room. She is dedicated, determined, and droll. She has brought a lot of life into the ICM office and is a strong arm of the team. Cindy is compassionate and thoughtful. She treats clients as equals and considers their strengths, building on them. She perseveres and is driven.

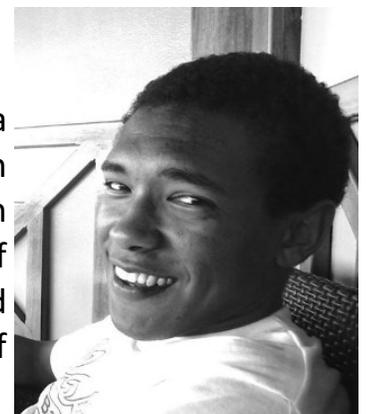


Malissa Martin is the peaceful presence in the ICM team. She speaks quietly but with weight to her words. She is a respecter of the people. She demonstrates a can-do attitude while showing patience in the middle of a challenge. Malissa is considerate and mindful of others, attentive to those around her. She is a quick learner and demonstrates a desire to grow and learn.



Jonquil Robinson is an encourager to the back wing of Building One. She looks for ways to encourage those around her. She is creative and thinks outside of the box. Jonquil is a vital member of the ICM team as a case manager. She demonstrates genuine concern for others. She celebrates with others their achievements and shares in the pain with others when they are down.

Josh Davies is a character. The ICM team calls him “precious”. He is a dedicated worker holding the position as the elder of the team. Josh demonstrates honesty and integrity. He has a unique personality which brings a delight to those around him. He is full of interesting tidbits of information which he shares frequently. He is conscientious and courteous. Josh is a calm in the storm. He brings an element of stillness when everything seems to be spinning wildly.





Jennifer Fleming has been such a strong support to the ICM team, especially through the most recent pandemic. She has chosen to continue to push past her own concerns to see to the needs of the team. She steps up to help others outside of the team when she sees a need. She is dependable and lends support where ever she is needed. Jennifer looks for solutions and is proactive. If there is an obstacle she looks for the way to remove it.



Angel Long is the newest member of the ICM team. In the few short months he has been a part of the team he has proven to be a vital leg of the team. He brings excitement and energy to his environment. He is kind and demonstrates an eagerness to learn. He seeks out guidance and shares his knowledge with others. He brings out good in others and is empathetic, displaying compassion and deep desire to help.