

# Hearts of Our Heroes



Jefferson County Service Center has been going through some major changes in the past few months. The whole center was under renovations when the COVID-19 pandemic struck the world. We were already adjusting to everyone cohabitating in only three rooms of the building and getting used to several construction crews working in our building almost daily. During the construction process, our team took on the challenge of continuing to provide quality individual services with limited space and materials available. When the directive came on March 20, 2020 that services would be suspended indefinitely, we all became concerned for the physical and mental well-being of our individuals and fellow team members. Through all the uncertainties that faced our center and our agency, Jefferson's team did not give up and go home. To ensure the ongoing operations of the center, all team members stepped up to assist wherever needed. Our whole team has worked diligently on any needed tasks. They have all worked together compiling and delivering learning/activity packets, completing wellness checks, making facemasks for team members, sanitizing the building and vehicles, moving furniture, maintaining the yard contracts in the community, and much more, all while brainstorming and sharing new ideas with each other. Everyone at Jefferson has gone above and beyond expectations. Some have stepped well outside their comfort zones to support other team members and the precious individuals that we serve. Because of this pandemic, our team has also grieved together as family over the loss of people very near and dear to our hearts. We are all sharing an ongoing duty of uplifting each other in prayer on a regular basis. I would like to take this time to honor all of Jefferson County Service Center's team. I am thankful for their strong spirit of perseverance. To me, they all have hearts of heroes. Each team member has made me proud to be their leader. For that, I am truly grateful.

-Teresa Irby