

# Hearts of Our Heroes



I nominate Delisha "Neicy" Patterson, she is always at work early, never misses work unscheduled and always puts her team members and individuals first. Even after all the trials and tribulations she has faced emotionally and spiritually she has never lost face or faith. She has put her own needs and feelings aside to make sure everyone was taken care of and that everyone had a warm face or voice here to greet them and/or over the phone. Thank you  
-Wayne Sullivan

COVID-19 has really put this world in a place they never imagined to be. We have all in one form or another made the best out of a bad situation.

Even with COVID-19, Delisha "Neicy" Patterson has been dealt an even more damaging situation than I am sure anyone one at CSBMG could ever truly imagine. Neicy lost her fiancé recently due to a tragic incident.

Despite COVID-19, and despite the mourning that she is still dealing with, Neicy has been faithful and dedicated to this agency.

Even after such a traumatic event, she returned to work and worked as normal. She still continues to care about the safety of those served and the employees by being the COVID-19 screener. She continues to work with as much of a smile that a person could have that has went through similar events.

She has done an outstanding job and has noble qualities. Despite any training she's had, she has put on a 1<sup>st</sup> responders hat. She has attended to her fiancé and made sure that the individuals and staff that enter the building are safe. Not changing at all how she greets and treats others.

-Cali Hollis & Marlena Dixon