



Community Service Board of Middle Georgia

CARF Accredited Since March 2008

Report Card May 2020

BH Provider of the Year award for 2019 the state of Georgia at the DBHDD BH Symposium

- ✓ 24/7 availability (478-275-6820)
- ✓ Shelter Plus Care housing grants
- ✓ Annual financial audit completed for 2019 with unqualified opinion final report
- ✓ Hospital readmission rates consistently below state goal of 10%; often 0% across catchment area
- ✓ ASO audit – May 2019 – 91%
- ✓ Satisfaction Surveys completed
 - GADDS I/DD Survey Satisfaction Scores for FY19 - 94.92%
 - MHSIP Adult BH Survey Satisfaction Scores for FY19 - 85.79%
 - MHSIP C&A Survey Satisfaction Scores for FY19 - 97%
- ✓ Organizational Climate Survey – scored higher than state average (86% CSBMG vs 70% State Avg)
- ✓ SAMHSA Grant (AIME), APEX 1.0 and 2.0 grants, and System of Care Grants (SOC) for C&A
- ✓ Approved NHSC Loan Repayment Agency, with expansion for substance use disorder
- ✓ CSB of Middle Georgia's own, Cali Hollis, received Georgia's first ever **Supported Housing Staff Member of the Year** in 2018 at the Georgia Supported Housing Association Conference
- ✓ Received the C&A Region 5 **Provider of the Year Award** at the 2018 BH Symposium
- ✓ Region 5 Provider of the Year Award for Recovery Based Services at the 2018 BH Symposium
- ✓ Region 2 Provider of the Year Award for Integrated BH Services at the 2018 BH Symposium
- ✓ Received the C&A Program of the Year award for 2019 at State of Georgia's SOC conference
- ✓ Anthony Linder received the 2019 CPS - Youth of the Year at the System of Care conference
- ✓ Region 5 C&A Program of the Year Award received at the DBHDD BH Symposium in 2019
- ✓ Served individuals from 82 Georgia counties & 6 states from outside of Georgia
 - Served 5,876 adult individuals and 827 adults at Quentin's Place (unduplicated)
 - Served 3,117 C&A individuals (unduplicated); largest provider of C&A services in Georgia