

# **Mission Statement**

We are dedicated to providing those we serve with quality innovative behavioral health care in a recovery-based environment.

# **Vision Statement**

We will be recognized as a state leader in comprehensive behavioral healthcare providing integrated cost effective services.



"A customer is the most important visitor on our premises. He is not dependent on us. We are dependent on him. He is not an interruption of our work. He is the purpose of it. He is not an outsider of our business. He is part of it. We are not doing him a favor by serving him. He is doing us a favor by giving us the opportunity to do so."

-Mahatma Gandhi

# Quentin Price M.D. Crisis Stabilization Unit



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# Who We Serve

Community Service Board of Middle Georgia is a community program that serves all referrals meeting admission criteria. The Crisis Stabilization Unit (CSU) specializes in services that meet the need of those18 years or older experiencing a psychiatric crisis or in need of detoxification services. Our program is designed to provide responsive and caring services to individuals needing crisis intervention during some of their most difficult times.

# Confidentiality

Your confidentiality is assured through policies, procedures, and laws that protect your personal health information (such as HIPAA) with written permission, information may be shared with family as part of the treatment plan. Family inclusion during treatment planning is always encouraged.

# Behavioral Health Services

Any person requiring mental health crisis intervention or detox may be eligible for admission to the CSU.

Admissions must be 18 years of age or have proof of emancipation.

Treatment consists of daily evaluations by medical staff, 24 hour/day nursing supervision, supervised medication administration and daily education/training groups.

Individualized discharge planning provides linkage to community resources. A follow-up visit with a licensed staff member is made within 7 days of discharge. A physician appointment will be scheduled within 14 days upon discharge. A 5 day supply of medications (if available) and 30 day prescriptions will be provided if prescribed.



## **Crisis Services**

The Crisis Stabilization Unit was established in 2005 as a 24-hour structured residential program. The 16-bed locked residential treatment facility provides supervision and support for adults needing psychiatric and detox services. People admitted are served on a short-term basis only, with an average length of stay of 5 days.

The goals of the CSU are to prevent unnecessary hospitalization or rehospitalization, provide psychiatric and addictive disease stabilization, and mobilize the resources of the community to link the person to the appropriate service and support needed for their ongoing care.

### **Fees**

Individuals admitted to the CSU are encouraged to bring financial information regarding income. Insurance, Medicaid and Medicare are accepted. No one is denied services because of their inability to pay.